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4 FIRE, RESCUE, EMERGENCY MEDICAL SERVICES & PREPAREDNESS COMMITTEE
5
6 OF THE
7
8 SUFFOLK COUNTY LEGISLATURE
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11 **MINUTES**
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14 A meeting of the Fire, Rescue, Emergency Medical Services &
15 Preparedness Committee of the Suffolk County Legislature was held
16 via video conference in the Rose Y. Caracappa Legislative
17 Auditorium of the William H. Rogers Building, 725 Veterans Memorial
18 Highway, Smithtown, New York on May 12, 2020.
19

20
21 **Members Present:**

22 ***Presiding Officer Robert Calarco - Ex Officio***
23 ***Legislator Tom Cilmi - Chairman***
24 ***Legislator Tom Donnelly - Vice Chairman***
25 ***Legislator Susan A. Berland***
26 ***Legislator Samuel Gonzalez***
27 ***Legislator Kara Hahn***
28 ***Legislator Leslie Kennedy***
29 ***Legislator Rudy Sunderman***
30

31
32 **Also In Attendance:**

33 ***Legislator Anthony Piccirillo - District No. 8***
34 ***Sarah Simpson - Counsel/Suffolk County Legislature***
35 ***Amy Ellis - Clerk/Suffolk County Legislature***
36 ***Lora Gellerstein - Chief of Staff/Presiding Officer's Office***
37 ***Lance Reinheimer - Director/Budget Review Office***
38 ***Alison McCann - County Executive Assistant***
39 ***John Jordan - Commissioner/Fire, Rescue & Emergency Services***
40 ***Nathaniel Bialek - Dir./EMS & Public Health Emergency Preparedness***
41 ***Lawrence Brown - Nominee/FRES Commission***
42 ***All Other Interested Parties***
43

44
45 **Minutes Taken By:**

46 ***Alison Mahoney - Court Stenographer***
47

48 **Minutes Transcribed By:**

49 ***Kim Castiglione - Legislative Secretary***
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1 *(*The meeting was called to order at 11:54 a.m. *)*
2

3 **P.O. CALARCO:**

4 Okay, folks. Welcome to our Fire, Rescue, Emergency Medical
5 Services and Preparedness Committee. I know that we are running
6 quite late. We have had a lot of technical issues, but I think
7 we've worked through them now. If everyone could please rise for
8 the Pledge of Allegiance led by Legislator Cilmi.
9

10 ***Salutation***

11
12 Okay. Welcome, everyone, to this afternoon's committee of Fire,
13 Rescue, Emergency Medical Services and Preparedness Committee. As
14 per the Governor's most recent Executive Order, we are conducting
15 today's meeting via Zoom and we will not be having a public
16 portion. And in addition, because of that I, the Presiding
17 Officer, will be chairing today's committee so that Legislators
18 don't need to come to the horseshoe. And I appreciate Legislator
19 Cilmi's deference on this for today's committee.
20

21 So we will move into our agenda. We have no correspondence and the
22 public portion has been suspended, so we're going to go right to
23 our appointment.
24

25 We do have one appointment today, Resolution **1345(-2020) -**
26 ***Approving the appointment of Lawrence Brown, Jr., as a member of***
27 ***the Suffolk County Fire, Rescue and Emergency Services Commission***
28 ***(County Executive)***. And we do have Mr. Brown on the phone here
29 today with us. So perhaps, Mr. Brown, if you could just introduce
30 yourself and tell us a little bit about your background and why you
31 would like to serve on the FRES Commission.
32

33 **MR. BROWN:**

34 Good afternoon, all. My name is Larry Brown, as some of you do
35 know. I'm a long-time resident of Manorville. Dates -- my family
36 dates back to 1906 in Manorville. My son is actually a fifth
37 generation, so we've been in Manorville for a long, long time.
38 Been involved in the Manorville Fire Department since 1984. I'm an
39 ex-Assistant Chief and I'm a current Fire Commissioner at this
40 moment.
41

42 **P.O. CALARCO:**

43 Great. Thank you, Mr. Brown. Does anybody have any questions for
44 Mr. Brown? Seeing none, does anyone like to make a motion? I take
45 a motion from Legislator Sunderman and seconded by Legislator
46 Donnelly, to approve IR 1345. Is there any questions? Seeing
47 none, roll -- go ahead, Legislator Hahn.
48

49 **D.P.O. HAHN:**

50 I just want to say thank you for his willingness to serve.
51

52 **MR. BROWN:**

53 Thank you.
54

55 **P.O. CALARCO:**

56 Okay. We have a motion and a second to approve. Roll call.

(**Roll Called by Ms. Ellis - Clerk of the Legislature**)

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LEG. SUNDERMAN:

Yes.

LEG. DONNELLY:

Yes.

CHAIRMAN CILMI:

Yes.

D.P.O. HAHN:

Yes.

LEG. GONZALEZ:

(*Inaudible*).

P.O. CALARCO:

Legislator Gonzalez, you are muted.

LEG. GONZALEZ:

Yes.

LEG. KENNEDY:

Yes.

LEG. BERLAND:

Yes.

P.O. CALARCO:

Yes.

MS. ELLIS:

Eight.

P.O. CALARCO:

Okay, it is approved. Thank you, Mr. Brown, for your willingness to serve. And you will not need to come to us on Tuesday for the General Meeting; typically, just showing up at committee works. Thank you very much. I appreciate your patience this morning, moving into this afternoon almost.

MR. BROWN:

Thank you all.

P.O. CALARCO:

Thank you.

CHAIRMAN CILMI:

Thank you, Larry.

LEG. KENNEDY:

Thank you.

P.O. CALARCO:

Okay. I have no other items on the agenda, but I know Legislator

1 Cilmi has asked Commissioner Jordan and Nat Bialek from Suffolk
2 County EMS to be with us today. Obviously, they are both doing an
3 awful lot of work these days to help us navigate through this
4 health crisis. I'm going to turn it over to Legislator Cilmi
5 first, if he would like to offer up either to provide comments and
6 we'll open it up for questions.

7

8 **CHAIRMAN CILMI:**

9 Thanks, Presiding Officer. I just thought we would have Nat and
10 Commissioner Jordan here just in case anybody had any questions on
11 the record with respect to what they're all doing during this
12 crisis. As you said, they have been doing an awful lot, and not
13 only are they dealing with the -- with the COVID-19 crisis but, you
14 know, all the rest of the County's emergency response systems have
15 to be ongoing and so they're really pulling double-duty, probably
16 triple-duty during this time.

17

18 So maybe we can open it up to Commissioner Jordan first just to
19 kind of give us -- Commissioner, just a very, very brief -- I know
20 we talk about, you know, things on our call every day, but just a
21 brief overview of what the department's doing during this crisis.

22

23 **COMMISSIONER JORDAN:**

24 Okie dokie. So, first, I would like to take the opportunity, if
25 it's okay, to introduce -- so about a month ago we hired a Deputy
26 Commissioner here. The County Executive hired Al Gehres. He is --
27 he has a Doctorate in Emergency Management. He is a retired
28 Assistant Chief and a Division Commander from the EMS Division of
29 the FDNY. He has a lot of experience with incident management and
30 deployment. He's a former volunteer firefighter and an EMS first
31 responder in the system here, and he's also a per diem advanced
32 life support instructor for Suffolk County EMS currently. So Al
33 came on kind of baptism by fire and he's doing a great job. He
34 brings a lot of experience with him, which we really appreciate and
35 it's been nice to have somebody to lean on for the last little
36 while here. So, I just wanted to introduce Al. Al is here, if you
37 want to say anything, Al.

38

39 **MR. GEHRES:**

40 Thank you and I look forward to working with all of you.

41

42 **COMMISSIONER JORDAN:**

43 So with that being said, so just a, you know, real 30,000 kind of
44 foot view. We're continuing to coordinate and support the
45 recovery, the response and obviously the recovery to or from the
46 COVID crisis here. So these are obviously uncharted waters,
47 we're certainly neck deep in new normal here at FRES. We're
48 reimagining FRES and all this stuff moving forward. The EOC is
49 still operational from 8 a.m. to 8 p.m. daily. The Emergency
50 Operation Center is still being manned with folks from all
51 divisions in FRES, OEM, the Fire Marshal's Office, Communications.
52 It's also being manned by the Suffolk Police Department, Sheriff's
53 Office, Suffolk EMS, Suffolk County DPW, Department of IT. Our
54 Community Emergency Response Team members are downstairs, as well
55 as some dedicated individuals from Probation. They've been working
56 -- there's several members of Probation that have been helping in

1 logistics when they really didn't have to. They wandered down the
2 hall about two months ago and said, *Is there anything we could do*
3 *help?* And they never left. So we appreciate them for that.

4
5 Our Planning Team is manned with folks from obviously our Incident
6 Management Team, which is comprised of FRES, the Suffolk County
7 Sheriff's Office, DPW and the Police Department. Our pod is still
8 operational from 8 a.m. to 3 p.m. daily, and we're distributing PPE
9 to all discipline. The pod is manned with folks from Suffolk
10 County Parks, FRES, PD, Sheriff's Office and DPW. To date, we have
11 distributed over four-and-a-half million pieces of PPE and we are
12 still managing the requests for PPE and handling the follow-up
13 with, you know, thousands of requests for PPE to date, and many,
14 many still come in on a daily basis. And it's not just really PPE,
15 right, we're managing a lot of requests for a lot of resources,
16 things that we didn't, you know, plan on with respect to body bags,
17 morgue facilitation, that kind of stuff. So it's a very, very
18 in-depth operation and it continues today.

19
20 Some of the planning that we're working on through the planned
21 section and folks here. The morgue expansion we've worked on and
22 continue to work with Dr. Caplan on that. Hospital expansion, the
23 reoccupation of County facilities, the recommendations for the
24 reoccupation of Fire and EMS, you know, just a return to normalcy
25 for the community and policies and guidelines and best practices
26 moving forward. We've been contributing and working on developing
27 those things as well.

28
29 We have been having weekly conference calls with the fire and EMS
30 responders in conjunction with EMS and Nat and his folks. We
31 started to do calls every two weeks with the district officials,
32 both Fire and EMS, and we're having another call this week to
33 discuss the recovery and FEMA guidelines for recovery, etcetera,
34 with those folks. We've been distributing guidance throughout the
35 first responder community, as well as social media and in
36 conjunction with Nat and his folks as well with that.

37
38 We've instituted some policy changes with respect to dispatch
39 procedures not like any we have ever seen before or we'd hoped we'd
40 never have to do. Luckily, we had these protocols in place if we
41 ever needed them, and so we established early an ability for the
42 dispatchers to have access to counseling or access to one-on-one
43 mental health professionals, because we were not really sure how
44 the effects of the situation were going to affect their mental
45 health. You know, when people call for an ambulance, they're
46 trained to send an ambulance. When they call for help, we're
47 trained to send him, give help, walk them through step-by-step. No
48 one trains to not send an ambulance or for an ambulance to get
49 there and have to leave because there's a more important call,
50 right. So those things became reality during this COVID-19 crisis
51 and we didn't really know how that was going to affect dispatchers
52 and folks working here, so we established early on through
53 volunteers with MRC mental health professionals a situation where
54 they could have one-on-one counseling when they need it, and that
55 has went well. It's confidential so we don't really know how many
56 people took advantage of it but we know that some did, and we

1 believe that that was a good thing for them.

2
3 So at the peak of this we had twice daily trackings and
4 notifications to PSAPs, which are public safety answering points
5 for those who don't know, on protocols that had been put in place
6 with respect to fever, cough response; fever, cough, travel; fever,
7 cough, quarantine; persons under investigation as well as actual
8 positive cases. And at the peak of this we were spending 12 man
9 hours a day tracking addresses, notifying other PSAPs and it just
10 became an enormous task. And we were treating every call as a
11 COVID exposure or potential COVID exposure during the peak, so we
12 actually suspended the notifications at that time and we just
13 uniformly across the whole EMS -- fire, EMS and Police Department
14 first responder system for dispatching we treated every call as a
15 possible COVID exposure, potential COVID exposure, so the need for
16 notification, individual addresses, things like that, became no
17 longer necessary.

18
19 We still continue on our regiment of daily meetings and calls. We
20 have an internal staff meeting twice a day here at FRES. We have a
21 County Executive briefing, we have multi-agency coordination call.
22 We still do at least two All-Department Head calls a week. Our New
23 York State Mortuary Affairs calls, our New York State Logistics
24 calls, obviously the towns and village calls and as you guys know
25 and attend on a daily basis, the County Elected Officials call
26 usually winds up the night. And then we usually spot as needed
27 have calls after if there's situations that need to be handled well
28 into the evening which, unfortunately, happens frequently.

29
30 And FRES assets that have been deployed throughout the event have
31 been many. Notably, we deployed our two BLU-MED tents, which are
32 basically mobile hospitals. We deployed those early on to Stony
33 Brook University. They originally used those as a forward triage
34 area and then they became a forward expansion of the emergency
35 room, and they're still in operation today. And then there's other
36 tents scattered throughout the County in other hospitals, things
37 like that, too. But those two mobile hospitals really came in
38 handy and Stony Brook is using those.

39
40 So there's a lot going on here. I'm sure we'll get much more
41 in-depth in the near future as we discuss the event in-depth. But
42 I really have to send a special thanks to Legislator Donnelly and
43 Sunderman. They have been working here shoulder-to-shoulder with
44 the folks at FRES for 8 to 12 hours a day, including weekends,
45 through Mother's Day, and any other, Easter, things like that. So
46 we really, really have to thank those guys for their tireless
47 efforts and they have really made a difference.

48
49 Rudy has been spearheading the surveys we do twice a week with the
50 first responder community, the Fire and EMS agencies. We gather a
51 whole host of information there. The most paramount information is
52 their mission capability. We had to maintain with them our
53 understanding and our -- or their ability to be mission capable.
54 And we did, through the work of that group, expose some gaps that
55 needed to be handled, and we coordinated mutual aid to a few
56 agencies, at one point two weeks' worth of mutual aid to an agency

1 that was handling 70 to 80 calls a day.

2
3 Overall, call volume really for the system went down, but the COVID
4 calls went up. And some agencies call volume spiked in certain
5 hotspots throughout the County and so we needed help in certain
6 areas, and Rudy was instrumental in spearheading that and getting
7 that done. And, Tom, obviously has been in our Plan Section for
8 probably about two months now working every day, working on some of
9 those plans that we talked about, as well as some other things.
10 And the webinars and communicating with the districts and the folks
11 on the ground.

12
13 You know, our everyday business has not slowed down but, you know,
14 we are mission capable. We're still in full operation here with
15 respect to COVID. The stress level is much, much more manageable
16 than it was, but obviously the stress level is still present in
17 certain areas, and we're handling everyday business as well as the
18 operation.

19
20 I could talk -- I can go on and on and on, but nobody wants that,
21 right? But thank you guys, and I have been communicating with
22 Legislator Cilmi as well on certain issues and I've been
23 communicating with many of you on the phone, probably all of you at
24 some point or another, on individual concerns and things like that.
25 But we're here and, again, we're mission capable and we are
26 operational. So if nobody has any questions for me, I am done.

27
28 **CHAIRMAN CILMI:**
29 That was pretty comprehensive. Thank you, Commissioner.

30
31 **D.P.O. HAHN:**
32 Do you have a list?

33
34 **P.O. CALARCO:**
35 I do. I'm going to let Legislator Cilmi finish up and then I'll
36 start the questions.

37
38 **CHAIRMAN CILMI:**
39 Yeah, I don't have any questions. I just want to thank the
40 Commissioner for taking the time to review. My head is spinning
41 with all of what you guys are all doing. And I'm glad you
42 mentioned Legislators Sunderman and Donnelly, I was going to do the
43 same. They are really -- they have been such champions during this
44 whole thing.

45
46 And I wanted to give Nat an opportunity to talk to us as well from
47 the E -- from the Health Department EMS side, but -- and I know,
48 Commissioner, you have another appointment coming up not too long
49 from now, so I'll open it up for questions at this point.

50
51 **P.O. CALARCO:**
52 Okay, Legislator Hahn.

53
54 **D.P.O. HAHN:**
55 Yeah, Commissioner, thank you. And thank you also to Legislator
56 Donnelly and Legislator Sunderman for all your tireless work.

1 Thank you very much.

2
3 We spoke earlier before the committee just about PPE distribution.
4 I've received, you know, a bunch of calls about that. So if you
5 could just summarize what you said earlier for the record just
6 about, you know, and I know it's a very complicated process by
7 which, you know, you determine each request. You take each
8 request, you entertain it and you vet it based on call volume and
9 burn rate and determine if they have a critical need. But if you
10 could just talk a little bit about why it's so complex, how many
11 different agencies you're servicing with PPE, and I know you
12 touched on it in your presentation, but if you could get a little
13 more specific on how you decide where our stock goes. That would
14 be helpful.

15
16 **COMMISSIONER JORDAN:**

17 So I think in a nutshell the determination is made on two factors,
18 right, need and availability. Many agencies, besides first
19 responder agencies -- so we're supplying to all of the towns and
20 villages, we're supplying to all the Fire and EMS agencies, we're
21 supplying to all the Police Departments, we're supplying to nursing
22 homes, assisted living facilities, fire -- I mean, hospitals.
23 We've supplied to the Tribal Nations and we've also supplied to
24 urgent cares, medical doctors, private practices and I could
25 probably -- funeral homes has been a huge piece as well, and all
26 the County departments as well. So we have a lot of County
27 employees that are still working, facing the public.

28
29 So based on what folks are doing, you know, would be based on the
30 PPE they need, and the guidance on usage has changed at times as
31 well through the CDC and stuff like that. So all of those factors,
32 burn rates. Burn rate was a foreign word to even first responders
33 before this happened, you know, and they called and said we need
34 1,200 of these or 400 of these. You know, we've gotten creative
35 with stuff that we've had in County stockpiles with respect -- you
36 know, stuff that we purchased originally for HazMat we've said,
37 *Well, you know what? It'll work in this scenario*, so we've given
38 some of those things to hospitals or agencies. Where we couldn't
39 supply gowns we may have been able to supply Tyveck suits and
40 things like that. So we've gotten creative but, you know, again,
41 the two biggest factors was, you know, is availability and need.

42
43 The supply chain was absolutely broken. Supply chains that we
44 expected to be able to tap into, you know, based on all our
45 training and past experience with respect to the State and Federal
46 Government, you know, to be honest, no one's really trained on a
47 pandemic that would affect, you know, every single County in this
48 country, right, besides the globe. But -- so supply chains were
49 absolutely interrupted when it came to PPE so we had to make the
50 most of what we had. We had to ration what we had. Folks were
51 used to having or had a comfort level with having let's say, you
52 know, a month's supply of PPE or, you know, more and, you know, we
53 were breaking it down. Sometimes they got to the point where they
54 had only three days before we would restock them based on what we
55 had. There was a lot, a lot of factors that went into decisions
56 that were made but, you know, ultimately we made sure nobody got to

1 zero. And a lot of it was based on availability, what we had at
2 the time and what we could distribute.

3
4 We did get supplies from, you know, the County had a stockpile, the
5 County procured stuff, the State supplied stuff, the Fed supplied
6 stuff. Congressman Zeldin was instrumental, the Governor was
7 instrumental in getting stuff down here. When we got critically
8 low, you know, we always had someone to turn to or someone was
9 turned to and folks responded. So, you know, elected's responded
10 and helped the supply and get stuff into the County as needed. So
11 I think overall the mission was a success. Would we have liked a
12 bigger comfort level? Sure, but I think ultimately things were
13 handled.

14
15 **D.P.O. HAHN:**

16 Can you describe the current stockpile? I thought you said we were
17 down to zero N-95 masks.

18
19 **COMMISSIONER JORDAN:**

20 So right now we have no N-95s in stock. We are getting a shipment
21 today of I think earlier, if I'm not mistaken, like 7,000 N-95s.
22 We do have some in stock for the County for County agencies like,
23 you know, forward facing County agencies like the Police, Sheriffs,
24 Probation, Corrections, folks that have to deal with the public.
25 We still have some in stock there. I don't have that number but,
26 you know, it's not very high. Actually, right now we do have 7,000
27 N-95s in stock to be distributed. Now those, when I say 7,000 in
28 stock, that doesn't mean there's 7,000 available. We've made phone
29 calls, you know, and we have agencies coming. I'm sure they're all
30 spoken for already.

31
32 But we get several shipments a week, several shipments a day many
33 times, of PPE. Sometimes it's just one item, sometimes it's many
34 items. Sometimes the shipments come directly to FRES and we put
35 them right out here, or sometimes the shipments will go to our
36 warehouse, we'll break it down, palletize it, put it, you know,
37 into what we call push packages. Whether it's for -- today I think
38 we're getting a shipment for, you know, hospitals, nursing homes,
39 assisted living and there's probably, you know, of that probably 20
40 different locations that we're delivering to. We've been using a
41 team through JP Andreassi in the Highway Department in DPW.
42 They've been delivering from -- delivering stuff at times to
43 grocery stores so that the frontline workers at grocery stores were
44 protected with KN-95 masks, down to regular deliveries to the
45 hospitals and nursing homes and assisted living, so that the stuff
46 is not delayed making them come here. You know, obviously, we know
47 time is of the essence with a lot of these places so we actually
48 deliver it to them. And JP's crews at DPW have really stepped up
49 and they work, you know, every day.

50
51 **D.P.O. HAHN:**

52 So I watch the Governor's, you know, press conferences every day
53 and I found it interesting when they talked about the number of
54 people in New York City and their departments. They have a city,
55 as you know, obviously you know this, fire department is New York
56 City Fire, FDNY and NYPD, and they said that the FDNY rate of

1 employees -- sorry, I'm hearing that echo -- of employees who
2 tested positive was higher because of EMS. And so I want to take
3 that information and just make sure that our EMS agencies
4 responding to people who are sick, you know, are well protected.
5 Can you say that all of our EMS departments are fully stocked?
6 What was it for a week you said that you were trying to keep them
7 stocked now with N-95 masks and gowns?

8

9 **COMMISSIONER JORDAN:**

10 I don't -- I can't speak for them. I don't, you know, if they
11 contact us, so -- so if they contact us we go through what they
12 have, what we have available, we go through their burn rates,
13 things like that. I can't speak to anybody's inventory right now,
14 I don't have that information. But when they call us and they have
15 a critical need, you know, we do what we need to do to fill it.

16

17 **D.P.O. HAHN:**

18 And at the moment you're describing critical need as a week or when
19 you get down to three days or what is it? I can't remember what
20 you said.

21

22 **COMMISSIONER JORDAN:**

23 There's no clear definition, so every agency will view their needs
24 as critical, acceptable, you know, that kind of thing, so we don't
25 have a definition of what's a critical need. What we do is when
26 someone says to us we have a critical need then we vet that
27 critical need. If someone says, you know, they're down, like the
28 hospitals. At certain times the hospitals were down to three days
29 of PPE, right, so we would all agree that without another shipment
30 coming that's your critical need, but, you know, it depends.
31 There's no definition. A critical need is subjective to the
32 agency. Like you brought up New York City Fire Department. New
33 York City is one government. Here we have 136 first responder
34 agencies, not including the Police Department. So every agency
35 will define what they determine as a critical need. You know,
36 we're not in a position to tell them it's not a critical need,
37 we're just in a position to tell them whether or not we could fill
38 their request. No one ever got to zero N-95s. We were always able
39 to work it out where we were able to keep them operational.

40

41 **D.P.O. HAHN:**

42 With more than 100 --

43

44 **CHAIRMAN CILMI:**

45 Kara, if I could --

46

47 **D.P.O. HAHN:**

48 -- agencies Countywide, you know, has it been hard communications.
49 You have good contact lists for everybody? Is everybody really
50 connecting easily with you? And I don't know if, you know, Nat
51 wants to jump in, too, on the EMS side of things and our Health
52 Department's understanding of how they're being protected on the
53 front lines.

54

55 **CHAIRMAN CILMI:**

56 Kara, if I could just jump in for a second here. I know that

1 Commissioner Jordan has a mission critical off-site meeting at
2 one o'clock and I want to be respectful of his time.

3
4 **D.P.O. HAHN:**
5 Sure.

6
7 **CHAIRMAN CILMI:**
8 If we could kind of limit our questions to only those that need to
9 be on the record and then I'm sure he'd be willing to discuss any,
10 you know, other concerns you might have offline and we'll give Nat
11 a chance to speak as well.

12
13 **D.P.O. HAHN:**
14 Yeah, yeah, no, I just wanted -- I guess I wanted to reiterate the
15 critical nature of the, as you all know, Fire, Rescue, Emergency
16 Services. You know, I have been contacted by many people and I
17 just want to make sure that they were getting the stuff they need
18 and it sounds like -- it sounds like, you know, Commissioner
19 Jordan, you feel like they are.

20
21 **COMMISSIONER JORDAN:**
22 Yes, if I'm understanding you. I mean, we have open communications
23 with all the agencies. The communication, I'll be honest, has
24 gotten much better during the virus, not worse. So we've made
25 ourselves available several times a week. A lot of the credit to
26 that to Rudy. I mean, we didn't have -- we didn't have, I don't
27 want to say -- we've always been accessible to them but we didn't
28 always have regular conversations. We're conversing with certainly
29 every agency that wants to be spoken to, we are speaking to
30 multiple times a week. There are certain agencies that just do
31 their own thing and they have no requirement to talk to us and they
32 kind of exercise that right, and that's fine. It's a Home Rule
33 State, they can do as they please. But we're certainly speaking to
34 everybody regularly that either needs help or wants to speak to us.

35
36 **D.P.O. HAHN:**
37 Okay, thank you.

38
39 I really appreciate, you know, everything you've -- everyone is
40 doing. This has been just so devastating, obviously, for the world
41 and, you know, our Fire Rescue Emergency Services, our Police
42 Departments, the hospitals, you know, you're taking care of
43 everyone and it's got to be hard and it's got to be complicated
44 and this is the first time, you know, anyone's faced this. And
45 dealing with local markets and competition amongst states and
46 amongst different individual departments and municipalities has
47 really been so difficult. I hope we can learn from this, you know,
48 not only for now, but for possible second wave and if, God forbid,
49 we ever get hit with another different type of virus we're better
50 prepared and, you know, we'll be learning from everything. So
51 thank you, thank you, thank you.

52
53 **P.O. CALARCO:**
54 Thank you, Legislator Hahn. It sounds to me like critical need is
55 a rolling -- is a moving target based on how much other agencies
56 have on hand themselves and what we have to hand out to make sure

1 that nobody ever got to zero.

2

3 **D.P.O. HAHN:**

4 Yeah, we just defined that better, no question.

5

6 **P.O. CALARCO:**

7 Legislator Sunderman had his hand up, but I think we've lost him.
8 He's coming back. Legislator Sunderman, do you have a question? I
9 think he is making sure critical needs are being met right now.

10

11 **LEG. SUNDERMAN:**

12 Yeah, exactly. I have to take care of an antibody issue, I can't.
13 I've got to get back to you.

14

15 **P.O. CALARCO:**

16 Okay, thank you, Legislator Sunderman.

17

18 **LEG. SUNDERMAN:**

19 Thanks.

20

21 **P.O. CALARCO:**

22 Does anybody else have any questions for Commissioner Jordan before
23 we let him jump off so he can get to his other meeting? Seeing
24 none, thank you, Commissioner, very much for joining us and
25 providing us with that update.

26

27 **CHAIRMAN CILMI:**

28 Thanks, Commissioner.

29

30 **P.O. CALARCO:**

31 I think we've lost him already. Okay, Nat, are you still there?

32

33 **MR. BIALEK:**

34 Yes, I am.

35

36 **P.O. CALARCO:**

37 Okay. I'm going to let Legislator Cilmi have the floor and open it
38 up for you, Nat.

39

40 **CHAIRMAN CILMI:**

41 Sure. Nat, thank you very much for being here and thanks for
42 everything that you're doing on your side there. Maybe you can
43 just address Legislator Hahn's question in the context of some, you
44 know, brief remarks with respect to the coordination that you've
45 been involved with FRES and, you know, the efforts that you're
46 engaged with at EMS to deal with the crisis.

47

48 **MR. BIALEK:**

49 So good afternoon, everyone. We have been from the beginning kind
50 of in lockstep with Commissioner Jordan and Fire Rescue. This for
51 us our first -- our first guidance document actually went out late
52 in January, January 23rd. Since then, we have put out about 38
53 different documents just kind of interacting with the system.
54 Everything that Commissioner Jordan, what he spoke about, was
55 extremely comprehensive, but just to add on, we have been in
56 communication between the County as a whole, and the individual

1 agencies has increased tremendously and is now just about daily,
2 which before it was very frequent but not as frequent as it is now.
3 They know that they have an open line of communication with the
4 County, the County has an open line of communication with them, and
5 can address any specific issue that they may be having.

6
7 To the point about personal protective equipment, I think
8 Commissioner Jordan is right on the money. Everybody is being
9 addressed and heard, and if they have any critical needs they bring
10 them forward and they are addressed as we have the ability to do
11 so. And even in other circumstances, even with PPE and
12 medications, when medications were having an issue, what the County
13 couldn't directly fill they were making connections to get them
14 filled, so connections with other agencies and connections with
15 their partners in mutual aid. The interoperability between
16 departments has also increased, you know, we're watching
17 relationships that weren't there before grow and we're helping to
18 foster that and we're hosting meetings for them to come together to
19 help within their -- within their catchment areas so they can lean
20 on each other as well as lean on us.

21
22 Other things specifically that we have been doing, we've been
23 working very, very closely with New York State Bureau of EMS and
24 Trauma Systems. We've also been working very, very closely with
25 the Regional EMS Task Force and helping with both to develop and
26 put out best practices and different guidance. We're also working
27 currently to, you know, see where we've done really well during
28 this, as the Commissioner says, on these unchartered waters, and
29 where we have opportunities for improving.

30
31 We have staff that is deployed all over. We have staff that is
32 manning the EOC 12 hours a day and we have been doing that since
33 March 8th. We have staff that are involved in developing guidance
34 documents, involved in the think tank and the planning sections,
35 procurements.

36
37 We're also dealing with a very, very new issue for us and that is
38 educating the EMS population not in a physical plant, and so we
39 have moved a lot of our training, because EMS training must still
40 continue, people need to maintain their certifications. Even
41 though certifications have been extended, they still need to
42 maintain certification. We were also in the midst of about 17 EMS
43 classes when this started, so we've had to move some of that stuff
44 virtually while continuing to do in person type of training
45 obviously being extremely, extremely careful.

46
47 We have been working with and -- the Regional Task Force for MERV
48 and redistributing patients. The State has actually made a number
49 of requests to the County for different assets during different
50 times of the pandemic. We've also been working with the State on
51 implementation of the protocols, things like the Viral Pandemic
52 Protocol. As Commissioner Jordan said, we were in lockstep when we
53 were talking about the pandemic protocol about dispatchers not
54 sending an ambulance when somebody calls and that is a complete
55 paradigm shift for us, right. When you call for an ambulance, you
56 get an ambulance. The Protocol 36 kind of changed that and morphed

1 that, and obviously that was done with interaction with our Medical
2 Director and, you know, he was heavily, heavily involved in that
3 giving us guidance as to where to go and how to do it. It has
4 worked out very well. New York State in their Pandemic Protocol,
5 which allows providers to interact with the patient and then help
6 them in other ways as opposed to taking them to the hospital,
7 helping them, giving them education about convalescing at home
8 and/or helping them, guiding them to private physicians, which is,
9 again, a paradigm shift that we've never seen. I've been involved
10 in EMS for almost 30 years and we've never done that before. So
11 this really is a huge, huge change for us.

12
13 Our education platform has moved or is in the process of moving to
14 a 100% online fashion so people can maintain certifications and we
15 can push out different and new education, which we are doing on a
16 regular basis.

17
18 We are also participating on the weekly phone calls and weekly
19 Friday night phone calls and then the biweekly department
20 leadership phone calls. I think -- well, then the interaction with
21 the hospitals, I apologize. We are interacting with the hospitals
22 on a daily basis, so every single day we are interacting with not
23 only the Emergency Managers but the hospital staff as to their
24 preparedness and their needs and their ability to respond. We are
25 watching that daily, actually more like hourly, to make sure that
26 the system can respond in an appropriate fashion. As Commissioner
27 Jordan said, as we watch the system we watch for specific stressors
28 and places that may be specifically stressed, and we can see that
29 not only in real time, but we can see that retrospectively. And as
30 Commissioner Jordan said, one department had 74 calls in a day,
31 which is more calls than a lot of departments do in months. So
32 those were seen and then they were addressed and the department is
33 doing very, very well. And I think that's -- I think that's all I
34 have right now.

35
36 **P.O. CALARCO:**
37 Okay, thank you, Nat.

38
39 **CHAIRMAN CILMI:**
40 That's it?

41
42 *(*Laughter*)*

43
44 **P.O. CALARCO:**
45 Go ahead, Legislator Cilmi.

46
47 **CHAIRMAN CILMI:**
48 Listen, I was just going to say, Nat, you and your team there and
49 Commissioner Jordan and his team over there, are truly, you know,
50 have been on the front lines of this. And as Chairman of this
51 committee I'm sure I speak with everybody on the committee in
52 saying we're so proud to have you and your team a part of our team
53 and, you know, so proud that you are on the front lines keeping
54 folks in Suffolk County safe during this as best as possible. So
55 thank you to you for everything that you're doing.

56

1 **P.O. CALARCO:**

2 Thank you, Legislator Cilmi, absolutely. Legislator Hahn, you had
3 some questions for Mr. Bialek?

4
5 **D.P.O. HAHN:**

6 Yeah, I just wanted to follow-up a little bit with regard to the
7 PPE. And, you know, I don't know if you can comment a little bit
8 more about Fire Rescue Emergency Service companies, but also I had
9 someone stop me on the street, I was walking my dog, and she works
10 in an ENT practice, ear, nose and throat, and they're handling a
11 lot of calls from patients with respiratory problems. Do you -- is
12 it through the Health Department that we help get offices, doctor's
13 offices, PPE supplies? You know, I'm not going to get specific
14 here, but they said, you know, they contacted and they were given,
15 you know, 20 gowns, and a similar sized office in Westchester was
16 able, you know, was able to get 6,000 gowns. And I just -- it
17 sounded odd to me that there was that kind of disparity. Are we
18 still -- do we have a gown -- gown shortage as well, still?

19
20 **MR. BIALEK:**

21 I know that gowns are one of those items that are difficult to
22 procure both from the State and directly from vendors. I know that
23 they are still in -- they're difficult to find. To speak about a
24 specific place, what I can tell you is in general offices, doctor's
25 offices, nursing homes, they can all go through the same link and
26 make the same type of request through the Fire Rescue and Emergency
27 Services or the REMSCO website that will funnel it all to the
28 procurement team -- sorry, the logistics team, and then they will
29 fill as they are able to. And as far as I am aware, nobody is left
30 out. What I mean by that is that everybody is addressed in the
31 most reasonable way possible, so everybody is getting something.

32
33 **D.P.O. HAHN:**

34 Yeah, I think -- you know, I brought it up because I think it
35 illustrates when people start thinking about, you know, all the
36 different agencies that Commissioner Jordan outlined, hospitals,
37 nursing homes, all of our Fire Rescue Emergency, Sheriff, Police,
38 Probation, you know, County departments, all that, and then on top
39 of that you think about physician's offices across the County. The
40 number is just staggering. And, you know, your ability to manage
41 that has been tremendous. And, obviously, I think where people,
42 you know, are just forgetting in the moment is there is a global
43 shortage of these items and your ability to manage that, you know,
44 has been extraordinary. Obviously, there's a lot we can learn from
45 this moving forward if there's -- you know, if this continues or
46 spikes back up I'm sure things will be smoother, but it's just, you
47 know, amazing to think of all that you have to coordinate and all
48 that you have to think of to manage distribution of those resources
49 in a way, you know, to protect the people working on the front
50 lines and the patients who are sick.

51
52 So, you know, we thank you. It is something we have to oversee in
53 our role and have to be part of the, you know, review of what went
54 on and how do we make it better and let us know how we can help. I
55 mean, I think we need to advocate with the State in the future.
56 You know, for far too long there was this silo hospitals, you know,

1 nursing homes, the State has full control and, yeah, we talked but,
2 you know, I think there's a whole new coordination. Our Health
3 Department, you know, needs to get more direct patches in to their
4 data. I think that'll be something that's super important as we
5 move forward to have data sharing in a way that makes this kind of
6 coordination much easier than it's been. You shouldn't have to
7 call every hospital to ask them how many people are on ventilators
8 and etcetera. It should be more of an automatic data sharing, and
9 I'm sure some of that has already begun to happen, but I remember
10 in the beginning it was kind of like crawling through.

11
12 So, you know, thank you so much for all that you do. I know you're
13 on our daily calls and we appreciate all you're doing every day.
14 We know you're doing your best to take care of everyone who has a
15 need for that critical equipment.

16
17 **P.O. CALARCO:**
18 Okay. Thank you, Legislator Hahn. Anybody else have any questions
19 for Mr. Bialek? Seeing none, Legislator Cilmi, did we tackle
20 everything you wanted to cover today?

21
22 **CHAIRMAN CILMI:**
23 I think so, and then some.

24
25 **P.O. CALARCO:**
26 Okay, great. Thank you very much.

27
28 Okay, so we have no other items on the agenda today. I think we
29 hit everything. With that, we are adjourned. Thank you, everyone.
30 We'll see you folks tomorrow. Try to log on early so we can work
31 out any technical complications.

32
33 **CHAIRMAN CILMI:**
34 Thanks for chairing, Rob.

35
36 **P.O. CALARCO:**
37 Thank you, everyone.

38
39 **LEG. BERLAND:**
40 Thank you. Take care.

41
42 *(*The meeting was adjourned at 12:39 p.m. *)*.

43
44 The following testimony was received via voicemail

45
46 **DAVID:**
47 Hello. My name is David and I would like to address the Fire,
48 Rescue and Emergency Medical Services and Preparedness Committee.
49
50 I recently read in a Newsday article dated May 11th that the County
51 received a large donation of PPE including 100,000 KN-95 masks. My
52 question is, will this critical PPE be made available to all First
53 Responders, including Fire EMS? And if not, how is it allowable
54 that the County can take a PPE donation and segregate it to
55 specific emergency responders, particularly when law enforcement
56 professionals are being directed to not enter the homes of patients

1 when an ambulance is requested and wait for the EMTs and
2 paramedics.
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