



**Office of the State
Long Term Care
Ombudsman**

Volunteer Nursing Home & Assisted Living Resident Advocates needed NOW!

New York City and Long Island Nursing Homes and Assisted Living Residences were some of the hardest populations hit in New York State. Thousands of family, friends, and neighbors have died in long term care facilities as a result of COVID-19.

- Become a New York State Certified Ombudsman to become the eyes and ears for residents and families.
- No experience necessary.
- FREE certification training, mentorship by experienced advocates, and on-going education on long-term care issues.
- Help mediate for better care, monitor resident care, and act on resident complaints.
- If you volunteer a minimum of two hours per week to visit a nursing home or assisted living residence, you can make a difference in our community.

Help protect resident lives by fighting for residents' rights.

For more information about these important community programs or to volunteer:

Suffolk County: 631-470-6755 or emaxim@fsl-li.org

Nassau County: 516-466-9718 or mcampion@fcali.org

New York City: 212-812-2874 or mwolper@cidny.org